

PSJ3  
Exhibit 472

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**From:** Miller, Ruth  
**Sent:** Thursday, March 15, 2018 4:06 PM  
**To:** George, Tomson  
**Subject:** RE: NACDS/Walgreens Intro: Ohio Regulation Coordination

Hi Tomson,

Sure. Do you want to call me at 1? 703-885-0266. I'm not finding your email, for some reason. Can you resend?

Thanks  
Ruth

**From:** George, Tomson [<mailto:tomson.george@walgreens.com>]  
**Sent:** Thursday, March 15, 2018 12:02 PM  
**To:** Miller, Ruth  
**Subject:** Re: NACDS/Walgreens Intro: Ohio Regulation Coordination

Hi Ruth,

I sent you a separate email with my own set of questions as well. Are you free at 1 pm EDT for a quick chat?

Thank you,

Tomson

**(Sent by mobile device)**

**Tomson George, RPh**  
**Senior Manager, Professional Affairs**  
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On Mar 15, 2018, at 10:50 AM, Miller, Ruth <[rmiller@hda.org](mailto:rmiller@hda.org)> wrote:

Hi Tomson,

Jill and I have been chatting. One of the questions I posed to her earlier this week was about the requirement that distributors conduct on-site due diligence visits annually. One of my members said that they don't think it makes sense to do that for chain pharmacies because chains implement policies

across all of their stores. Do you have existing language describing the approaches that your company takes across all stores – SOPs, policies, employee screening, training, whatever -- to reduce the risk of diversion? We'd love some facts to bolster an argument that a risk-based or red-flag based approach to on-site visits will provide equally strong results. Jill doesn't think she has broad industry language, but if I could say "some chains...." without naming anyone specifically, that would be great.

Thanks!

Ruth

Ruth K. Miller, JD  
Senior Director, Regulatory Affairs  
Healthcare Distribution Alliance (HDA)  
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O: 703-885-0266  
M: 703-508-0492

**From:** DiLoreto, Matthew  
**Sent:** Thursday, March 15, 2018 10:36 AM  
**To:** Miller, Ruth <[rmiller@hda.org](mailto:rmiller@hda.org)>  
**Cc:** Jill McCormack <[JMcCormack@NACDS.org](mailto:JMcCormack@NACDS.org)>; [tomson.george@walgreens.com](mailto:tomson.george@walgreens.com)  
**Subject:** NACDS/Walgreens Intro: Ohio Regulation Coordination

Ruth –

I wanted to make the introduction between you and representatives of Walgreens and NACDS who are working the Ohio licensure/suspicious order rule issues.

George Tomson: Walgreens  
[Tomson.george@walgreens.com](mailto:Tomson.george@walgreens.com)

Jill McCormack: NACDS  
[JMcCormack@NACDS.org](mailto:JMcCormack@NACDS.org)

George and Jill: Ruth is compiling HDA's comments on the Ohio proposal and would be your most knowledgeable point of contact to compare notes. Based on my preliminary conversation with George, I am sure many of our heartburn issues are in line with yours but I do not want to misspeak as Ruth is the expert.

Matthew DiLoreto  
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